The policies and procedures for the Center for Clinical Excellence have been established for the following purposes:

- To provide a safe, clean and well-maintained environment.
- To protect and maintain costly equipment.
- To provide all users the best learning environment possible.

#### **General Policies**

- The term "student" refers to anyone that is utilizing the facility as a learner or participant in a simulation activity.
- The term "faculty" refers to anyone that is serving in the instructor role.
- No students are to be in the SimSPC hospital without a Coordinator or Faculty member present.
- No food or drinks are allowed in the Simulation hospital or Computer Lab. Food and drinks are allowed only in Room 118 (large conference room) and all debrief rooms.
- No smoking inside the building. No smoking within 25 feet of entrances.
- Professional dress is required for ALL activities in the Center for Clinical Excellence. When participating in simulation activities the SPC uniform according to each respective Allied Health program must be worn. You may wear any scrub pattern while using the skills rooms. No regular street clothing is allowed during any activity unless specified by an instructor.
- Avoid wearing strong perfumes or body sprays, as these can be irritating to others.
- All users of the CCE will be expected to display professional conduct at all times. This includes no use of foul language and/or remarks or behavior that could be considered offensive.
- The CCE attempts to maintain a Latex Free environment; however it is imperative that anyone with a latex allergy notify the Clinical Center Coordinator and Faculty prior to any activities in the center.
- No cell phones, pagers or other electronic devices are allowed in the Simulation Area or Computer Lab. These items must be kept in your backpack and switched off.
- NO VIDEOGRAPHY OR PHOTOGRAPHY USING PERSONAL SMARTPHONES IS ALLOWED IN ANY AREA OF THE CCE.
- No equipment, computers or supplies may be removed from the CCE without prior consent of the coordinator.
- Any damage to equipment or supplies should be reported immediately to Clinical Center Coordinator.
- Any malfunction of the simulation manikins must be reported immediately to the Clinical Center Coordinator.
- Any malfunction of computers should be reported immediately to the Simulation Tech.
- Students must abide by all SPC Computer use policies.

Confidentiality

- All students must sign a confidentiality agreement prior to taking part in any simulation activity.
- If confidentiality is breached it will be an infraction of the Honesty Policy and may be grounds for dismissal from the program.
- If a member of an outside agency breaches confidentiality, CCE privileges may be revoked for the individual and/or agency.

## Scheduling

- Students may self- schedule Skills Practice through the CCE page on the SPC website. Scroll to the bottom of the page and click on the 'Book Skills Practice' tab.
- CCE hours of operation are 8am-4pm Monday through Friday during the Fall and Spring semesters. Summer hours are 8am-4pm Monday through Thursday and 8am-3pm on Fridays.

### **Observation**

There will be visitors and tours of the CCE on occasion. They may be observing students during simulations from a monitor. They will not interfere with your simulation.

## Remediation

Occasionally a student may be required to remediate skills that they have previously learned. The instructor will present the RX for Remediation form to the student and send them to the CCE. The student must bring the form to the Clinical Coordinator when they arrive at the CCE and submit the completed form to their instructor after the remediation is completed.

Center for Clinical Excellence 716-2922

Nursing Learning Resources Lab 716-2393

# **Use and Maintenance of Equipment & Supplies**

- All users of the Center for Clinical Excellence must be oriented to the equipment and use of supplies. **DO NOT** attempt to operate any piece of equipment that you have not been trained to use. Review any instructional videos as needed.
- Orientation videos for the simulators and all equipment that may be used in the course of your simulations is available on the CCE website. All students are expected to view these videos before their simulations.
- All students will be given a "hands on" orientation to the simulators prior to use.
- All equipment is actual medical equipment that is used in the hospital setting. It is very expensive to maintain and replace if broken. Handle with care!
- If any equipment is not functioning as it should, notify the Clinical Coordinator immediately.

- It is the intent of the CCE to use new medical supplies to simulate the actual hospital environment. All supplies will be new or in new condition. Obtain only those supplies needed for the procedure and open only those supplies needed.
- The manikins are simulating actual patients so treat them as you would a live person. This includes:
  - a. Wash hands prior to touching them
  - b. Do not expose them unnecessarily
  - c. Speak to them to explain what you are doing, they will respond to you
  - d. Make sure their bed linens are straightened when you leave them
- Two man transfers are required for all adult manikins. Utilize transfer equipment as you would for a live patient.
- No ink pens, sharpies, betadine, or newsprint are allowed near the manikins. It will not wash off.